



NVIDIA DGX-2 DEEP LEARNING SYSTEM

Onsite Spares Service Program

The NVIDIA Onsite Spares Service Program is an optional service for NVIDIA® DGX-2™ customers to purchase select spares to augment their standard service agreement.

Key Benefits

- > Increases system availability
- > Provides service option flexibility

Who Can Buy DGX-2 Spares?

- > NVIDIA DGX-2 customers may purchase DGX-2 spares from DGX-2 distributors and authorized DGX-2 NVIDIA Partner Network (NPN) Advanced Technology Partner (ATP) solution providers.
- > Spares are offered at the discretion of each NVIDIA distributor or NPN ATP solution provider.

What DGX-2 Spare Parts Are Available for Purchase?

- > Power supply for DGX-2
- > Fans for DGX-2
- > U.2 SSD RAID data drives for DGX-2
- > M.2 SSD boot drives for DGX-2
- > DIMMs for DGX-2
- > NIC for I/O board – CX5 100 Gb/s single-port card
- > NIC for CPU board – CX5 100 Gb/s dual-port for PCIe slot 1 and 2

- > DGX-2 power cord/cable for server to connect to the rack
- > Mellanox Ethernet cable adapter – 40 Gb/s to 10 Gb/s QSFP+ to SFP+
- > Mellanox passive copper hybrid Ethernet cable – Ethernet 40 GbE to 4x 10 GbE QSFP to 4x SFP+
- > Mellanox passive copper hybrid Ethernet cable – Ethernet 100 GbE to 4x 25 GbE QSFP28 to 4x SFP28
- > DGX-2 rack mount kit

Notes: Not all spare parts are available in all geographical locations where DGX-2 is sold.

What Type of Warranty Comes with These DGX-2 Spares?

You will be entitled to receive the Hardware-related Support Services described below for each NVIDIA Product spare part for:

- > 90 days if the spare part shipment by NVIDIA takes place during the last 90 days of your Support Services period, provided that these terms and conditions will continually apply for the duration of the spare part Support Services, or the remainder of your Support Services period, if the Product spare part shipment by NVIDIA takes place before the last 90 days of your Support Services period.
- > "Hardware-related Support Services" for Product spare parts consist of: RMA (Return Material Authorization) Services and, to the extent concerning hardware inquiries, 24x7 Online Support.

Questions?

Contact EnterpriseServices@NVIDIA.com