Media Retention Services Program

NVIDIA has a Media Retention Service Program for NVIDIA® DGX-2™. This service allows customers to keep eligible components that they cannot relinquish during a Return Material Authorization (RMA) due to the possibility of sensitive data being retained within their system memory.

Media retention services for DGX-2 include:
- NVIDIA Solid-State Drive Media Retention (SDMR) Service

Key Details
- NVIDIA Solid-State Drive Media Retention (SDMR) Service:
  - Allows customers to keep their defective SSDs for control over sensitive data
  - Requires an active Enterprise Support Service contract
  - Part numbers for DGX-2 SDMR include:
    - 1-year SDMR: 718-V201SD+P1CM112
    - 2-year SDMR: 718-V201SD+P1CM124
    - 3-year SDMR: 718-V201SD+P1CM136
    - 1-year renewal for SDMR: 718-V201SD+P1CMR12 (Renewals have a 1-year option only.)

Who Can Buy DGX-2 Media Retention Services?
- DGX-2 distributors
- Authorized DGX-2 NVIDIA Partner Network (NPN) Advanced Technology Partner (ATP) solution providers

Questions?
Contact EnterpriseServices@NVIDIA.com