



## **Media Retention Services Program**

NVIDIA has two Media Retention Service Programs for NVIDIA® DGX-1™ with NVIDIA Tesla® V100. These services allow customers to keep eligible components that they cannot relinquish during a Return Material Authorization (RMA) event due to the possibility of sensitive data being retained within their system memory

#### Media retention services for DGX-1 with Tesla V100 include:

- > NVIDIA Solid-State Drive Media Retention (SDMR) Service
- > NVIDIA Comprehensive Media Retention (CMR) Service

- > Orderable via a single SKU that includes (1) Enterprise Support Service contract and (2) media retention entitlement
- > Can be purchased only at time of original product purchase or at time of service renewal
- > Part numbers for DGX-1 with Tesla V100 "CMR Combo SKU" include:
  - > 1-year V100 CMR Combo: 718-V101CM+P2CMI12
  - > 3-year V100 CMR Combo: 718-V101CM+P2CMI36
  - > 1-year renewal for V100 CMR Renewal Combo: 718-V101CM+P2CMR12 (Renewals have a 1-year option only)

## **Key Details**

#### > NVIDIA Solid-State Drive Media Retention (SDMR) Service:

- > Allows customers to keep their defective SSDs for control over sensitive data
- > Requires an active Enterprise Support Service contract
- > Part numbers for DGX-1 with Tesla V100 SDMR include:
  - > 1-year V100 SDMR: 718-V101SD+P1CMI12
  - > 2-year V100 SDMR: 718-V101SD+P1CMI24
  - > 3-year V100 SDMR: 718-V101SD+P1CMI36
  - > 1-year renewal for V100 SDMR: 718-V101SD+P1CMR12 (Renewals have a 1-year option only)

#### > NVIDIA Comprehensive Media Retention (CMR) Service:

> Allows customers to keep their defective media for control over sensitive data in all components within the covered system

# Who Can Buy NVIDIA DGX-1 with Tesla V100 Media Retention Services?

- > NVIDIA DGX-1 distributors
- > Authorized DGX-1 NVIDIA Partner Network (NPN) solution providers

### Questions?

Questions? EnterpriseServices@NVIDIA.com