Media Retention Services Program

NVIDIA has two Media Retention Service Programs for NVIDIA® DGX-1™ with NVIDIA Tesla® V100. These services allow customers to keep eligible components that they cannot relinquish during a Return Material Authorization (RMA) event due to the possibility of sensitive data being retained within their system memory.

Media retention services for DGX-1 with Tesla V100 include:

- NVIDIA Solid-State Drive Media Retention (SDMR) Service
- NVIDIA Comprehensive Media Retention (CMR) Service

Key Details

- **NVIDIA Solid-State Drive Media Retention (SDMR) Service:**
  - Allows customers to keep their defective SSDs for control over sensitive data
  - Requires an active Enterprise Support Service contract
  - Part numbers for DGX-1 with Tesla V100 SDMR include:
    - 1-year V100 SDMR: 718-V101SD+P1CMI12
    - 2-year V100 SDMR: 718-V101SD+P1CMI24
    - 3-year V100 SDMR: 718-V101SD+P1CMI36
    - 1-year renewal for V100 SDMR: 718-V101SD+P1CMR12 (Renews have a 1-year option only)

- **NVIDIA Comprehensive Media Retention (CMR) Service:**
  - Allows customers to keep their defective media for control over sensitive data in all components within the covered system
  - Orderable via a single SKU that includes (1) Enterprise Support Service contract and (2) media retention entitlement
  - Can be purchased only at time of original product purchase or at time of service renewal
  - Part numbers for DGX-1 with Tesla V100 "CMR Combo SKU" include:
    - 1-year V100 CMR Combo: 718-V101CM+P2CMI12
    - 3-year V100 CMR Combo: 718-V101CM+P2CMI36
    - 1-year renewal for V100 CMR Renewal Combo: 718-V101CM+P2CMR12 (Renews have a 1-year option only)

Who Can Buy NVIDIA DGX-1 with Tesla V100 Media Retention Services?

- NVIDIA DGX-1 distributors
- Authorized DGX-1 NVIDIA Partner Network (NPN) solution providers

Questions?

Questions? EnterpriseServices@NVIDIA.com