

Predicting Service Outage Using Machine Learning Techniques

HPE Innovation Center

HPE Innovation Center - Our AI Expertise

Sense

Learn

Comprehend

Act

Computer Vision

Machine Learning

Natural Language Processing

Expert System

Audio/ Speech Processing

Knowledge Representation



IT Operations Analytics (ITOA)



IT operations analytics (ITOA)

Optimize IT operational service in near real time for production application and infrastructure computing environments.



IT operations analytics (ITOA)

Analyze

high volume structured, unstructured log data and business data





Proactively **avoid** service interruptions, slowdowns and outages

Have **faster** root-cause analysis and problem recovery times

Enhance system and application performance Improve end-user experience Increase operational efficiency Improve computing resource utilization

Worldwide IT Operations Analytics Market, 2016

\$1.9 Billion



32.9%



Hewlett Packard Enterprise

+17.0% y/y

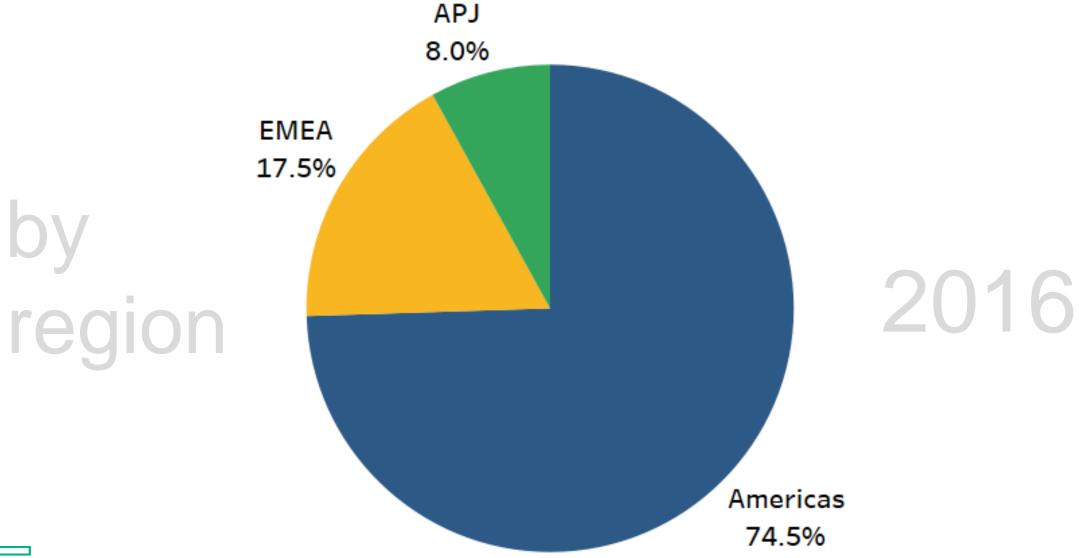
\$97.8M



Note: 2016 Growth (%), and Revenue (\$M)

Source: IDC, 2017

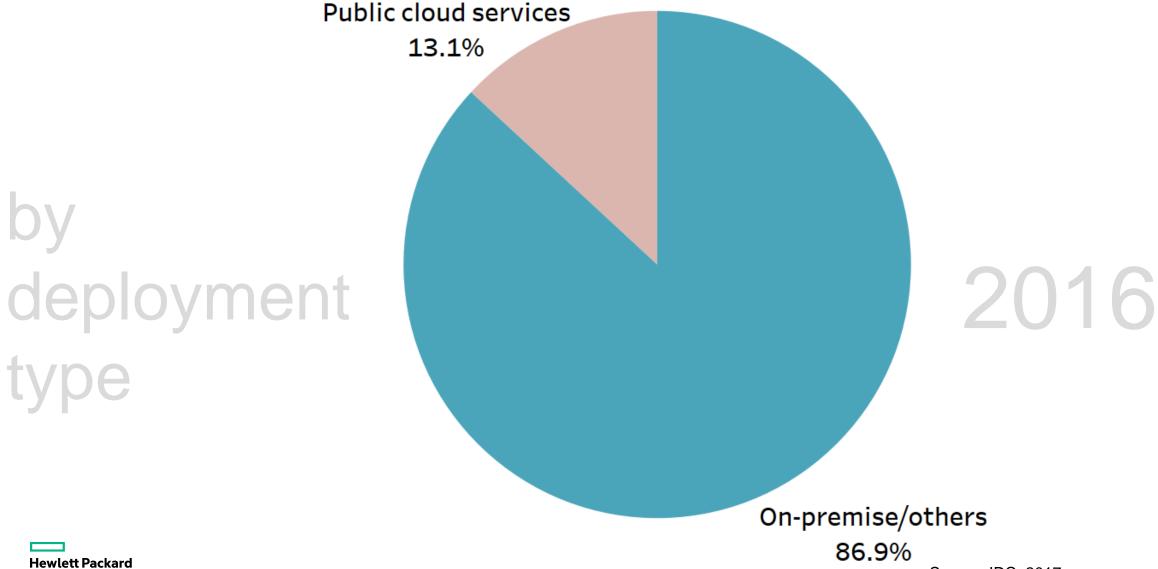
Worldwide IT Operations Analytics Business Revenue Share





Source: IDC, 2017

Worldwide IT Operations Analytics Business Revenue Share



Service Outage Prediction: a case study



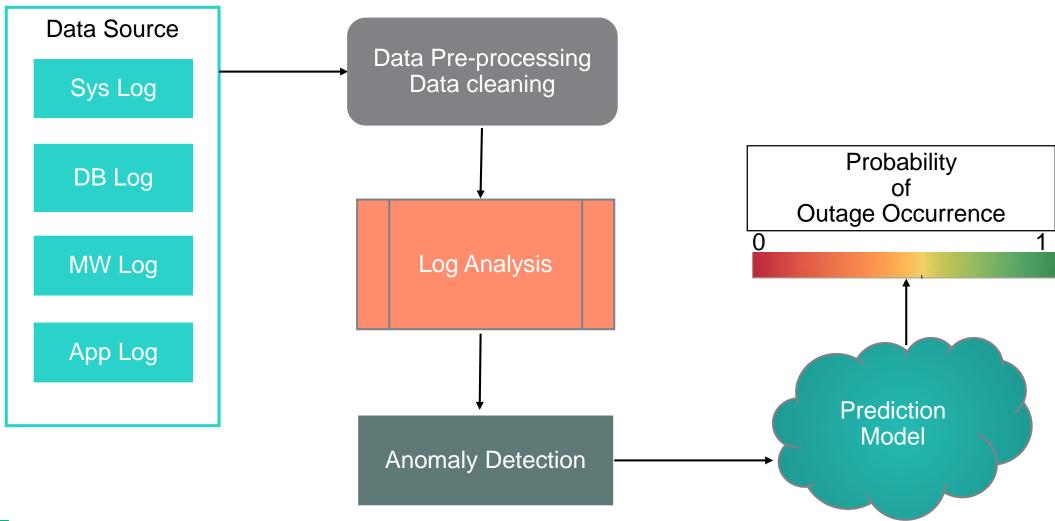
25 TB log data



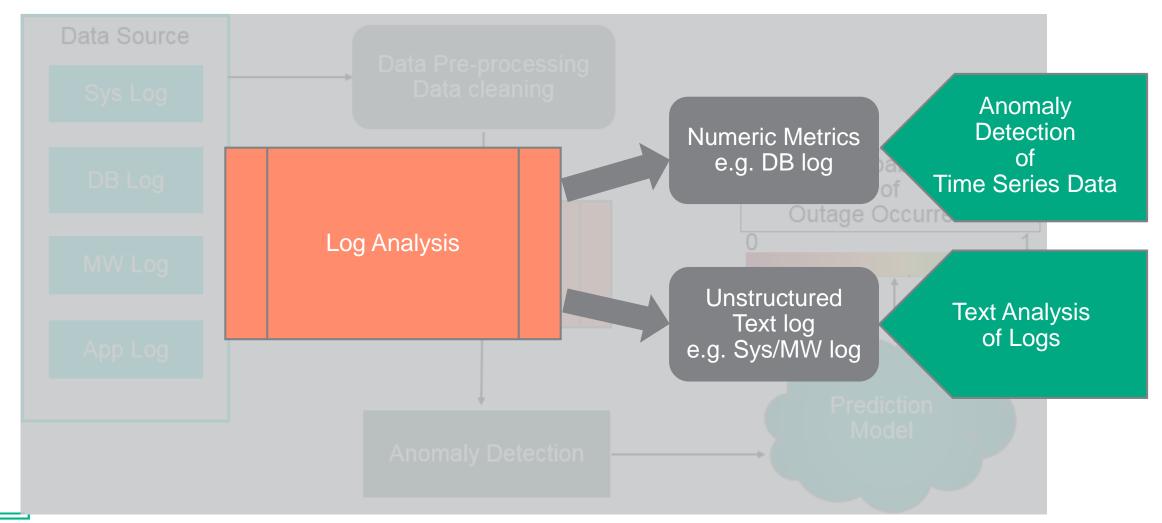
Probability of occurrence of service outage



Service Outage Prediction



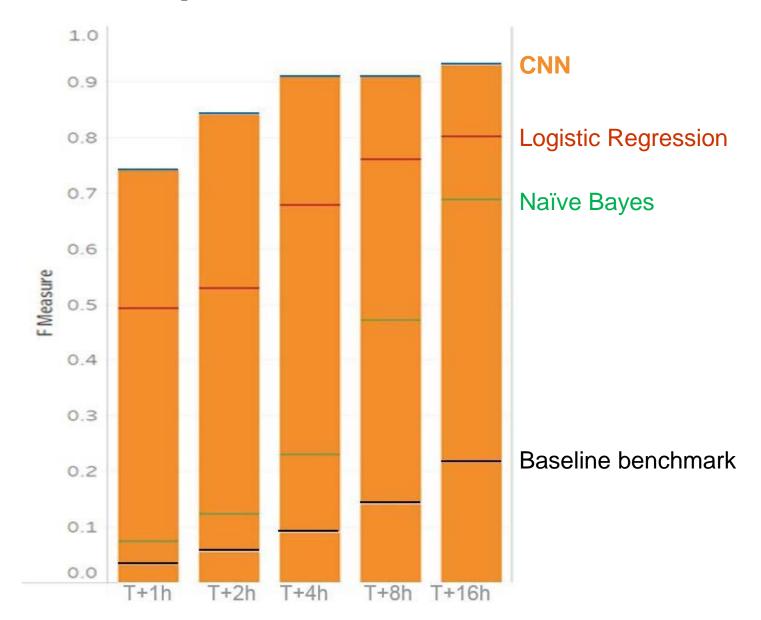
Service Outage Prediction



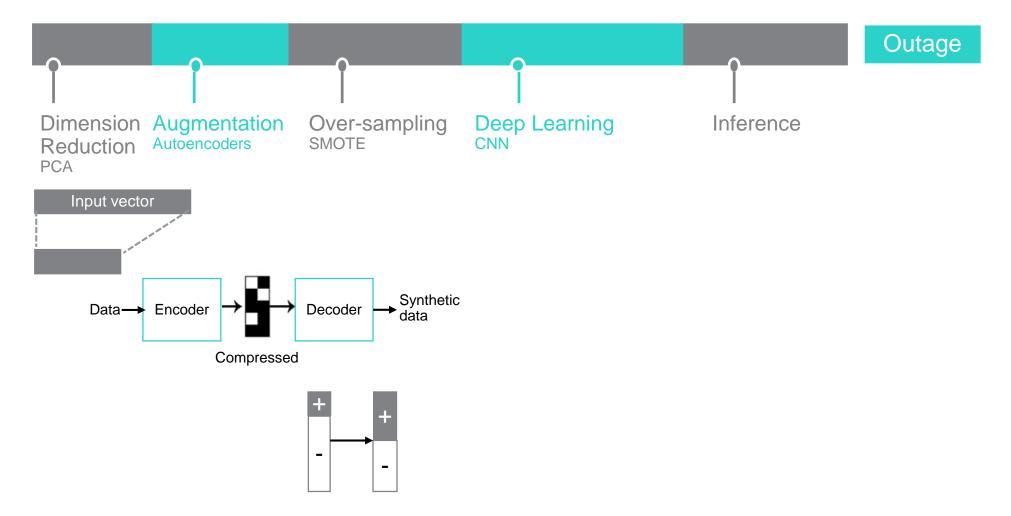
Service Outage Prediction - Three Models

- ❖ Naïve Bayes
- Logistic Regression
- Deep Learning

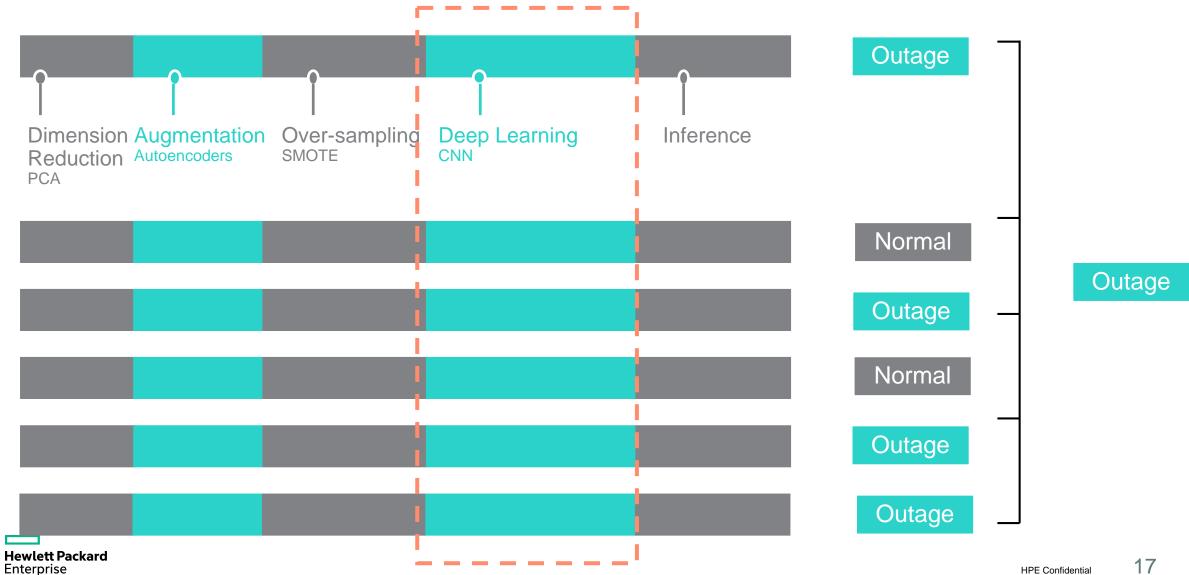
Performance Comparison of Different Models



Building Deep Learning Model with Imbalanced Data



Ensembles of CNN



More accurate prediction of the service outage

Higher customer satisfaction

Higher market penetration rate



HPE Portfolio for Deep Learning



HPE has a comprehensive, purpose-built portfolio for Deep Learning

Government, academia and industries



Financial services



Government and academia



Life Sciences, Health



Autonomous vehicles / Mfg.



Advisory, professional and operational services, HPE Flexible Capacity, HPE Datacenter Care for Hyperscale

Compute ideal for training models in data center

HPE SGI 8600

Petaflop scale for deep learning and HPC



HPE Apollo 6500

The enterprise bridge to accelerated computing



HPE Apollo sx40

Maximize GPU capacity and performance with lower TCO



Compute for both training models and inference at edge

HPE Apollo 2000

The bridge to enterprise scale-out architecture



Edge analytics and inference engine

HPE Edgeline EL4000

Unprecedented deep edge compute and high capacity storage; open standards



Al Software Framework

Easy Setup and Flexible OS

Using Bright Computing's distribution of deep learning software development components and workload management tool integration



HPC Storage

HPE Apollo 4520



HPC Data Management Framework

Large-scale, storage virtualization & tiered data management platform

Software

Choice of Fabrics



Arista Networking

- Intel® Omni-Path Architecture
- Mellanox
 InfiniBand
- HPE FlexFabric Network

HPE AI customers gaining competitive advantage

Solving complex Al challenges with hybrid cluster





"Through our partnership with SGI, and now HPE, the Tokyo Institute of Technology has worked successfully to deliver a converged world-leading HPC and Deep Learning platform..."

Satoshi Matsuoka

Professor and TSUBAME Leader Tokyo Institute of Technology..

Upping the ante on Artificial Intelligence





"The discoveries and insights our researchers are now uncovering will have direct effects on human lives by way of advancing precision medicine, increasing energy efficiency, and improving policymaking for the economy.

Dr. Nick NystromSenior Director of Research
Pittsburgh Supercomputing Center

Libratus Al program defeats world's best poker players





"The best Al's ability to do **strategic** reasoning with imperfect information has now surpassed that of the best humans."

Dr. Tuomas SandholmProfessor of Computer Science Department
Carnegie Mellon University

HPE demystifies deep learning for faster intelligence



Get started rapidly:Develop deep learning models



Al expertise and solutions to "get started" with deep learning models

Expertise

- Rapid technology selection guides
- State of the art training

Solutions

- Integrated purpose-built solutions
- Out of the box solutions



Scale and Integrate: Deliver attractive returns



Proven blueprints and services for "scalable" production deployments

Proven Blueprints

- Reference Architectures
- Innovation labs for best practices

Services

- Deploy, integrate and support
- Flexible, on-demand capacity



Optimize Environment: Enhance competitive advantage



Technology integration capabilities to maximize performance

Integration capabilities

- Enhanced global Centers of Excellence
- Next gen technology integration

New AI expertise, blueprints and technologies to get started, scale, integrate and optimize

All expertise and solutions to "get started" with deep learning models

Select

ideal technologies & systems

Make Informed technology decisions with **New HPE Deep Learning Cookbook**



Comprehensive technology selection tool

- Estimates & refines performance
- Characterizes frameworks
- Recommends ideal hardware and software stacks

Train

your teams

Gain organizational competencies with **Enhanced Deep Learning Institute**



State of the art deep learning training

- Latest techniques
- Software frameworks
- Infrastructure requirements
- Hands on, instructor led

Enhance

employee productivity

Accelerate app development with New deep learning integrated solution



Pre-configured, proven hardware & software solution

- Purpose-build platform
- Easy to use and install
- Simple management
- Automated framework updates

Leverage

"out of the box" solutions

Increase security of e-commerce with Enhanced HPE Fraud Detection solution



HPE Fraud Detection Solution with Kinetica

- Uses deep learning techniques
- Qualified with Kinetica inmemory GPU database
- NVIDIA GPU accelerators

IT Expertise





New foundation to "get started" with deep learning models

Implement and integrate your production environment

Powering artificial intelligence research



New Al Innovation Labs

Established AI testbed combining both HPE hardware and state of the art AI software to:

- Collaborate with leading academia on AI research projects
- **Support internal** HPE Al research
- Support select customers and partners in research and POC

Over 75 Al experts in global Al Innovation Labs



Key benefits

- Stable Al environment to accelerate time-to-value
- Purpose-built platforms to handle the most extreme performance needs
- Early access to latest technologies and new, cutting edge hardware and software, often pre-production
- Faster provisioning and setup

Advisory services for app and data integration



Expertise for quick deployments

- Implement and integrate with a trusted partner, HPE Pointnext services
- Leverage advisory, professional and operational services

POINTNEXT

HPE Early Access program for 8-way SXM2 GPU Volta!

Accelerating Deep Learning adoption









First Tier One OEM to provide early access to 8-way Volta SXM2 server

Timing is Q12018 for select customers

Configuration, benchmarking and technology selection guidance

Limited engagement for select customers through your Sales contacts

Thank You